



Medicaid and CHIP Services HUSKY Health For Connecticut Children & Adults COVID-19

*****Please Read Entire Notice*****

Husky Members Info: <https://portal.ct.gov/HUSKY/Special-information-and-resources-for-HUSKY-Health-members-about-coronavirus>

HUSKY Health members are advised of the following:

- If you have general questions about COVID-19, **but do not have symptoms:**
 - The State of Connecticut has set up a coronavirus information website at ct.gov/coronavirus. This is an excellent and comprehensive resource.
 - The State and United Way of Connecticut have launched an information hotline for questions from the public regarding issues related to COVID-19. People who have questions can **call 2-1-1** or **text "CTCOVID" to 898211**
- If **you have symptoms** of COVID-19 (fever, cough, shortness of breath):
 - We strongly urge you to contact your primary care provider to seek treatment. Medical Providers can do a telephone consult*****

- If you **do not have a primary care provider**, please call the HUSKY Health line at **1.800.859.9889** or access the online provider look-up at the following link:
https://www.huskyhealthct.org/provider_lookup.html#
- If you would like to speak with a nurse about your symptoms, call the HUSKY Health Nurse Helpline, also at **1.800.859.9889**, and follow the prompts to talk to a nurse who will answer your questions.

Important information for uninsured Connecticut residents--HUSKY Health coverage is available year-round for those who qualify

The Department of Social Services reminds the public that applications are open year-round for HUSKY Health coverage (Medicaid and Children's Health Insurance Program). Uninsured residents with low and moderate incomes are encouraged to:

- Apply online: www.accesshealthct.com;
- Apply by phone: **1-855-805-4325**

Consumer information also available at www.ct.gov/husky and 1-877-CT-HUSKY (**1-877-284-8759**).

Husky website: <https://portal.ct.gov/husky>

Transportation (Veyo): https://ct.ridewithveyo.com/wp-content/uploads/sites/14/2019/05/20190515_CT_Member-Brochure.pdf

Reservation Line:	855-478-7350
Contact Center Hours:	7:00 AM to 6:00 PM M-F • 24/7 for urgent needs and after-hours hospital discharges, including holidays and weekends

Connecticut HUSKY Health has made the following changes in coverage, related to COVID-19:

- **Extension of timeframes for renewal of Medicaid/HUSKY Health and cash assistance benefits of current beneficiaries.** Initial implementation: if medical or cash assistance benefits were scheduled to end in March 2020—benefits will automatically continue through June 2020. If medical or cash assistance benefits are scheduled to end in April 2020—benefits will automatically continue through July 2020. *** **Despite the extension, renewals due in March & April should still be submitted to avoid any future disruption in services.** ***
- **Suspension of co-payments for full benefit Medicare Part D beneficiaries who are dually eligible for Medicaid.** These beneficiaries are no longer responsible for co-payments of up to \$17 per month (aggregate for all prescriptions) for their medications covered by Medicare Part D. Instead, the Department of Social Services will cover the copayment amounts in full, after any other insurer has paid, during the public health emergency.
- **Suspension of co-payments in HUSKY B (Children’s Health Insurance Program).** The Department of Social Services will reimburse providers for the full reimbursement amount for services subject to the copayment, including the copayment amount. This does not apply to other forms of HUSKY B cost sharing, such as monthly premiums and co-insurance and allowances for dental services.
- **Extending fills** for non-maintenance and maintenance medications for up to 90 days for Medicaid/HUSKY Health beneficiaries (except for controlled substances).

- **Allowing early refill** for prescriptions when an individual has used 80% of the prescription (reduced from 93%).
- **Telemedicine in medical and behavioral health.** HUSKY members can receive medical and behavioral health services from their health care providers by audio-only telephone or videoconferencing.

DDS Website for Updates: <https://portal.ct.gov/dds>